

Formal Notice – Imminent Independent Repair and Cost Recovery

Date: 15 July 2025

From: [Redacted Name]

To: Eden Motor Group ([Redacted]) & Vauxhall Motors UK

Subject: **Notice of Intent to Proceed with Independent A/C Repair and Claim Cost Recovery**

Dear Sir or Madam,

Further to my previous correspondence regarding the unresolved warranty claim on my Vauxhall Astra J 1.6 Turbo (registration [Redacted]), I am writing to formally notify you that I intend to instruct an independent motor repair specialist to complete the necessary repairs to the vehicle's air conditioning system. This includes the replacement of both the compressor and condenser, as originally diagnosed by Eden Vauxhall (Swindon).

Despite allowing eight weeks for Vauxhall Motors and Eden Motor Group to resolve this matter under the terms of the Lifetime Warranty, and after multiple attempts to prompt meaningful action, no satisfactory response or commitment to authorise the repair has been received.

It is therefore my intention to proceed with the necessary repair through a third-party engineer or motor repair business using OEM-equivalent components (specifically a Delphi compressor, the original equipment manufacturer), and to subsequently pursue full recovery of the repair cost through the Small Claims Court if necessary.

Please note that this action is only being taken because of your collective failure to honour your contractual warranty obligations in a timely and reasonable manner. This letter serves as formal notice of my intent to claim all associated costs back from both Eden Motor Group and Vauxhall Motors Ltd, including but not limited to labour, parts, and any legal costs incurred in seeking recovery.

If you wish to avoid this outcome, I remain willing to accept confirmation in writing that the original warranty repair will be authorised and carried out without delay. Failing such confirmation by close of business on Tuesday 22 July 2025, I will proceed accordingly.

Yours faithfully,

[Redacted Name and Contact Details]